



3121 Ady Road
Street, MD 21154
(443) 747-1440

SERVICE PLAN CONTRACT

EFFECTIVE DATE:
CUSTOMER NAME:
CUSTOMER ADDRESS:

CUSTOMER PHONE:
CUSTOMER EMAIL:

SERVICES INCLUDED

POOL OPENING

Remove pool cover and winterizing plugs
Reconnect and start pool equipment
Install winterized deck equipment
Blow deck off if needed
Shock and Algaecide treatment
*CUSTOMER must have all debris off cover
CUSTOMER must have water to middle of
skimmer opening.
Signed Contract & payment must be received
prior to opening
Does NOT include pool cleaning*

POOL CLOSING

Winterize all lines
Remove deck equipment
Shock & Algaecide treatment
Pool equipment winterized
Filters cleaned
Cover installed
*CUSTOMER must lower water 4" - 6" below
skimmer unless you have Aquadors
Account balance must be paid in full prior to
pool closing
If pool water is not lowered, there is a \$75 fee
Does NOT include pool cleaning*

SERVICE VISITS

Skim the pool surface and vacuum pool floor on every visit.
Test water chemistry and balance water on every visit.
Empty skimmer baskets and hair/leaf strainer basket on every visit.
Brush the pool walls and floor when necessary.
Clean cartridge filters and/or backwash when filter pressure is higher than normal operating pressure.
Communicate with customer when we notice any repairs that need to be made.
Email a detailed pool cleaning report to the email address provided in this contract.
Customer will receive a 5% discount on all chemicals used to maintain proper water chemistry.
*If we cannot see the bottom, we cannot vacuum. We will add chemicals and communicate with the
Customer proper course of action to have pool clean in the shortest time period.*

WINTER SERVICE VISITS

Maintain proper water level.
Keep skimmers winterized and full of antifreeze.
Test and balance water chemistry.
Blow off cover and deck.
Email report after each visit.

Winter service plans protect your pool from freeze damage and can save you money in the spring.

SERVICE PLAN OPTIONS

Super Weekly	26 Visits	\$3900.00	
Weekly	18 Visits	\$3200.00	
Bi-Weekly	10 Visits	\$2200.00	
Monthly	4 Visits	\$1400.00	
Add a Hot Tub	Per Visit	\$50.00	This is for stand-alone hot tubs not part of the pool.
Winter Service Plan	4 Visits	\$600.00	Winter Service Plans will be billed after closing.
Water Delivery	3000 Gallons	\$450.00	

POOL OPENING

Please choose a week you would like to open:

March 17 - 21

March 24 - 28

March 31 - April 4

April 7 - 11

April 14 - 18

April 21 - 25

April 28 - May 2

May 5 - 9

May 12 - 16

May 19 - 23

May 26 - 30

June 2 - 6

June 9 - 13

CONTRACT TERMS & CONDITIONS

- Pre-Pay** Payment due at signing of Contract.
Customer will be charged monthly to the credit card on file for chemicals, parts, and charges associated with maintaining pool.
- Payment Plan** Payment plans are assessed a \$75.00 finance charge.
There will be 4 monthly payments starting at signing of Contract, then in June, July, and August. Each payment will be 25% of the plan cost plus any chemicals used up to that point.
- Caveats** Chemicals, parts, and charges associated with maintaining the pool will be added to Customer's monthly payment.
The Service Plan Contract will not start until we have a signed Contract WITH a valid credit card on file.
Should a credit card payment not go through, service will stop immediately and can only resume with payment.
Chemicals are NOT included and billed with a 10% discount at time of use.
- Paradise is authorized to add chemicals, perform minor repairs, and to replace parts that cost up to \$50.00, i.e., O-rings, drain plugs, skimmer baskets and other simple parts.
Any repairs or parts needed over \$50.00 will be discussed with the Customer. A free estimate will be provided, as well.
Visits not used are nonrefundable.
If the Customer terminates this Contract prior to us closing the pool, the Customer is responsible for visits, parts, and chemicals used up to date of termination, as well as a \$150.00 cancellation fee.
If the Customer refuses to pay for any services, chemicals, parts, and/or fees, the Customer will be responsible for any and all collection or legal fees that Paradise Pool & Spa incurs attempting to collect payment.
The Customer's account balance must be paid in full prior to pool closing, or Paradise Pool & Spa will not close your pool.

I have read, understand, and agree to everything herein: _____

Print: _____

Date: _ ____ / ____ / 2025

Credit Card #: _____

Exp. Date: ____ / ____

Security Code: _____

Billing Zip Code: _____