



3121 Ady Road  
Street, MD 21154  
(443) 747-1440

## SERVICE PLAN CONTRACT

EFFECTIVE DATE:  
CUSTOMER NAME:  
CUSTOMER ADDRESS:

CUSTOMER PHONE:  
CUSTOMER EMAIL:

### SERVICES INCLUDED

#### POOL OPENING

Remove pool cover and winterizing plugs  
Reconnect and start pool equipment  
Install winterized deck equipment  
Blow deck off if needed  
Shock and Algaecide treatment  
*CUSTOMER must have all debris off cover  
CUSTOMER must have water to middle of  
skimmer opening.  
Signed Contract & payment must be received  
prior to opening  
Does NOT include pool cleaning*

#### POOL CLOSING

Winterize all lines  
Remove deck equipment  
Shock & Algaecide treatment  
Pool equipment winterized  
Filters cleaned  
Cover installed  
*CUSTOMER must lower water 4" - 6" below  
skimmer unless you have Aquadors  
Account balance must be paid in full prior to  
pool closing  
If pool water is not lowered, there is a \$75 fee  
Does NOT include pool cleaning*

### SERVICE VISITS

Skim the pool surface and vacuum pool floor on every visit.  
Test water chemistry and balance water on every visit.  
Empty skimmer baskets and hair/leaf strainer basket on every visit.  
Brush the pool walls and floor when necessary.  
Clean cartridge filters and/or backwash when filter pressure is higher than normal operating pressure.  
Communicate with customer when we notice any repairs that need to be made.  
Email a detailed pool cleaning report to the email address provided in this contract.  
Customer will receive a 5% discount on all chemicals used to maintain proper water chemistry.  
*If we cannot see the bottom, we cannot vacuum. We will add chemicals and communicate with the  
Customer proper course of action to have pool clean in the shortest time period.*

### WINTER SERVICE VISITS

Maintain proper water level.  
Keep skimmers winterized and full of antifreeze.  
Test and balance water chemistry.  
Blow off cover and deck.  
Email report after each visit.

Winter service plans protect your pool from freeze damage and can save you money in the spring.

## SERVICE PLAN OPTIONS

Super Weekly	26 Visits	\$3900.00	
Weekly	18 Visits	\$3200.00	
Bi-Weekly	10 Visits	\$2200.00	
Monthly	4 Visits	\$1400.00	
Add a Hot Tub	Per Visit	\$50.00	This is for stand-alone hot tubs not part of the pool.
Winter Service Plan	4 Visits	\$600.00	Winter Service Plans will be billed after closing.
Water Delivery	3000 Gallons	\$450.00	

## CONTRACT TERMS & CONDITIONS

Pre-Pay	Payment due at signing of Contract. Customer will be charged monthly to the credit card on file for chemicals, parts, and charges associated with maintaining pool.
Payment Plan	Payment plans are assessed a \$75.00 finance charge. There will be 4 monthly payments starting at signing of Contract, then in June, July, and August. Each payment will be 25% of the plan cost plus any chemicals used up to that point.
Caveats	Chemicals, parts, and charges associated with maintaining the pool will be added to Customer's monthly payment. The Service Plan Contract will not start until we have a signed Contract WITH a valid credit card on file. Should a credit card payment not go through, service will stop immediately and can only resume with payment. Chemicals are NOT included and billed with a 10% discount at time of use.  Paradise is authorized to add chemicals, perform minor repairs, and to replace parts that cost up to \$50.00, i.e., O-rings, drain plugs, skimmer baskets and other simple parts. Any repairs or parts needed over \$50.00 will be discussed with the Customer. A free estimate will be provided, as well. Visits not used are nonrefundable. If the Customer terminates this Contract prior to us closing the pool, the Customer is responsible for visits, parts, and chemicals used up to date of termination, as well as a \$150.00 cancellation fee. If the Customer refuses to pay for any services, chemicals, parts, and/or fees, the Customer will be responsible for any and all collection or legal fees that Paradise Pool & Spa incurs attempting to collect payment. The Customer's account balance must be paid in full prior to pool closing, or Paradise Pool & Spa will not close your pool.

I have read, understand, and agree to everything herein: \_\_\_\_\_

Print: \_\_\_\_\_

Date: \_\_ \_\_\_\_ / \_\_\_\_ / 2024

Credit Card #: \_\_\_\_\_

Exp. Date: \_\_\_\_ / \_\_\_\_

Security Code: \_\_\_\_\_

Billing Zip Code: \_\_\_\_\_